

Productivity and Governance Charter

dpfasteners.com

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Productivity and Governance Charter

Productivity

D.P. Fasteners is committed to achieving and maintaining the highest attainable levels of productivity. This is underpinned by a focused approach to the review and enhancement of processes and procedures in order to ensure they are consistent, resilient and scalable.

The company is committed to the identification, adoption and implementation of appropriate technologies to underpin core operational processes.

Operational strategy

D.P. Fasteners is committed to the continuous pursuit of best practice across customer-facing and support functions. In support of this goal, the company will gain and maintain relevant industry-recognised standards including, but not limited to, ISO standards.

At the current time, D.P. Fasteners holds the ISO9001:2015 certification and is developing practices and policies to attain the ISO14001 certification in 2022.

D.P. Fasteners places its Quality Assurance and Compliance departments at the centre of strategic decision making.

Transparent Operating Activities

D.P. Fasteners will communicate extensively with customers, employees, business partners, financial service providers and relevant administrative bodies. As part of this, the company will disclose business information in a timely and fair manner.

D.P. Fasteners will also conduct reliable financial reporting through robust accounting processes and procedures.

Lean Governance

Customer-facing business units will be supported by a lean but robust governance and effective, impact-oriented support functions. Structures will be maintained to ensure the company is proactive in terms of implementing strategic decisions while being responsive to emerging issues.

Responsibility of The Board

The Board and employees in managerial positions are each required to lead by example and fulfil the spirit of this Charter through ensuring that this information is disseminated to everyone at D.P. Fasteners and relevant related parties.

Management is committed to understanding the opinions of both internal and external stakeholders in order to develop a sound internal framework that ensures that the spirit of this Charter is upheld.

Upholding Standards

If any incident occurs that violates these policy commitments, the Board will demonstrate, internally and externally, its determination to solve the problem and strive to identify the cause and prevent its recurrence.

The Board will maintain consistent information disclosure and accountability obligations. It will clarify the authority and responsibility of each manager and deal rigorously and objectively with all people involved in the matter, including Board members.

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